

At-A-Glance

Proudly serving the needs of Butte County Families since 2004



Who We Are

Victor Community Support Services (VCSS) Chico has been serving Butte County since 2004.

Our staff is a team of highly trained therapists and paraprofessionals who work together to assist each family on their own unique journey. We focus heavily on collaboration and continuity of care, working within the systems (school, mental health services, child welfare services, probation, etc.) that any of our families might be involved with.

All of our work with clients and families is on an outpatient basis and is conducted in the community in homes, schools and offices. We also provide TeleHealth Services.

The place of service depends on the needs of each family.

We value the responsibility we have to be of service to the children and families of Butte County and are committed to our mission of being a catalyst for sustained improvement in the lives of those we touch.

Our Work Highlights

- Since 2013, VCSS Chico has served more than 2200 clients throughout Butte County, providing help and hope through our Mental Health, Therapeutic Behavioral, and Medication Support programs.
- The average length of time that a client or family receives services from us is 11.7 months.
- Since 2017, 99% of our clients were able to remain where they lived or were able to move to a lower level of care.
- Since 2017, 81% of clients who engage with us improve and achieve the goals they set when they started

Consumer Satisfaction

A great service that really helped me through a difficult process.

Austin was very helpful and has taught my son how to cope and how to have more patience.

Victor has been an amazing outlet for my child.

Very happy that there is such a change in our lives for the better.

I feel like I have improved as a person.

I like the consistency of having the same therapist. Having joint sessions with my mother has helped me a lot. My therapist makes it easy for me to open up.

I really enjoyed and felt comfort and support throughout the 6-12 months. I would recommend this program to anyone who is struggling.

They treat you well, and don't judge you.

