

At-A-Glance

Proudly serving the needs of Shasta County Families since 2002



Who We Are

Victor Community Support Services (VCSS) Redding has been serving Shasta County since 2002.

Our staff is made up of people who are committed to our mission to be a catalyst for sustained improvement in the lives of those we touch. We are a team, and we are a family as we work together to serve Shasta County.

Staff includes a combination of administrative, behavioral support staff and clinicians that collaboratively work together with clients using a strength based lens.

All of our work with clients and families is on an outpatient basis and is conducted in the community, in homes, schools, and offices.

Our work is client-centered and happens all over Shasta County.

In addition to providing direct services to clients, VCSS Redding has been working with Simpson University for the past 5 years. We assist in programs that teach and train student trainees who will become Therapists in our own community.

Our Work Highlights

- Since 2013, VCSS Redding has served 1900 clients throughout Shasta County, providing help and hope through our Mental Health, Therapeutic Behavioral, and Pathways to Wellbeing programs.
- An additional 273 families were served in other programs we offer including our Positive Parenting Program classes, our Child and Family Team Program, our Juvenile/Probation programs and other behavioral classes and programs.
- The average length of time that a client or family receives services from us is one year.
- Since 2017, 96% of our clients were able to remain where they lived or were able to move to a lower level of care.
- 84% of clients who engage with us improve and achieve the goals they set when they started

Consumer Satisfaction

Staff has been very supportive and helpful

Therapist was AMAZING!

They were so great to us and our son. We are very grateful.

Appreciated Teri being an advocate for client and establishing a safety plan with her.

I really loved the behavior specialist. He was great and taught my son a lot.

I was very happy with the treatment. It was very helpful.

We had a great experience there.

You guys are fantastic!

Had an Amazing bond with my person...."Top of the line."

